

The Vision for a New NBR

Guiding principles

(Ground laying for a Win-Win situation
by adopting a mutually gainful approach)

5Cs

Cooperation

Coordination

Coherence

Commitment

Courage

Result-orientation

(Results to be achieved at all levels)

5Is

Increased Revenue Collection

Improved Office Management for
better tax-payers services

Impressive stakeholders' Relations

Increased use of ICT (ICT as an enabler)

Integrity (lead and serve with Integrity)

Leading by example.....seven
principles plus)

Key functions to take NBR to a higher plain:

5Fs

Fund (Revenue)

Function (Responsibilities)

Functionary (Human Resources)

Facilitation (eg. Trade Facilitation)

Freedom (Delegation of Powers)

Five Management Principles
(Total Quality Management)

Quantity

Quality

Timeliness

Transparency

Team Works/Building



গণপ্রজাতন্ত্রী বাংলাদেশ সরকার

কাস্টমস এন্ড এক্সাইজ ও ভ্যাট কমিশনারেট, কুমিল্লা

১৮৩/ক, শহীদ সামছুল হক সড়ক, পুলিশ লাইন, কুমিল্লা। ফোন- ০৮১ ৬৯২৯১, ৭৬৭৬০